

TERMS & CONDITIONS

Last Updated: August 2026

Welcome to the Kanye Kings Stem Cell SA website.

These Terms & Conditions govern your use of this website and any purchases made through the Kanye Kings online store. By accessing this website, creating an account, submitting information or placing an order, you agree to these Terms & Conditions.

Please read them carefully before using the website or purchasing any Kanye Kings products.

1. About Kanye Kings Stem Cell SA

This website is operated by:

Business Name: Kanye Kings Stem Cell SA

Legal Entity: [INSERT REGISTERED COMPANY NAME]

Registration Number: [INSERT]

VAT Number: [INSERT IF APPLICABLE]

Physical Address: [INSERT FULL ADDRESS], Kempton Park, Gauteng, South Africa

Email: [INSERT]

Telephone / WhatsApp: [INSERT]

Throughout these Terms & Conditions, references to “**Kanye Kings**”, “**we**”, “**us**” or “**our**” refer to the business operating the Kanye Kings Stem Cell SA website and online store.

References to “**you**”, “**your**” or “**customer**” refer to any person accessing the website, submitting information or purchasing products through the website.

2. Use of This Website

You may use this website for lawful personal and commercial purposes related to viewing information about Kanye Kings, purchasing products, contacting us or applying to become a distributor.

You may not:

- Use the website for any unlawful or fraudulent purpose.
- Attempt to gain unauthorised access to the website, server, customer accounts or related systems.
- Introduce viruses, malicious software or other harmful material.
- Copy, reproduce or commercially use Kanye Kings website content without written permission.
- Submit false or misleading information.
- Impersonate another person or business.
- Use Kanye Kings product information or branding in a misleading manner.

We reserve the right to restrict or terminate access to the website where misuse is suspected.

3. Product Information

Kanye Kings makes reasonable efforts to ensure that product descriptions, photographs, ingredients, quantities, sizes, directions for use and other information displayed on the website are accurate.

Product packaging, appearance, ingredients or presentation may occasionally change. Customers should always refer to the information displayed on the physical product received, particularly the ingredient list, warnings, storage instructions and directions for use.

Images displayed on the website are intended to represent the products as accurately as possible.

Colour, packaging or presentation may differ slightly depending on manufacturing updates, photography, screen settings or product availability.

If there is a material difference between the product ordered and the product supplied, please contact Kanye Kings.

4. Health & Wellness Information

Kanye Kings products are wellness products and are not intended to replace appropriate medical advice, diagnosis or treatment.

Information provided on this website is for general product and wellness information purposes and should not be interpreted as medical advice.

Kanye Kings does not claim that its products diagnose, treat, prevent or cure any disease or medical condition unless such a claim is specifically authorised under applicable South African law.

If you:

- Have an existing medical condition;
- Are taking prescribed or chronic medication;
- Are pregnant or breastfeeding;
- Are under medical supervision;
- Have known allergies or sensitivities; or
- Are uncertain whether a product is suitable for you,

you should consult an appropriate doctor, pharmacist or qualified healthcare professional before using the product.

Please refer to our **Health & Product Disclaimer** for further information.

5. Product Availability

All products displayed on the website are subject to availability.

Adding an item to your cart does not reserve the product.

If a product becomes unavailable after an order has been placed, Kanye Kings will contact you and may:

- Offer an alternative product with your approval;
- Place the affected item on back order where appropriate; or
- Refund the amount paid for the unavailable item.

We reserve the right to discontinue products, introduce new products or change available sizes and formats at any time.

6. Pricing

All prices displayed on the Kanye Kings website are shown in **South African Rand (ZAR)** unless otherwise stated.

Prices will indicate whether VAT is included where applicable.

Delivery fees, courier charges or other applicable charges will be displayed separately before the customer completes payment.

Kanye Kings may change product prices at any time. Price changes will not ordinarily affect orders that have already been accepted and paid for.

If an obvious pricing or website error occurs, Kanye Kings reserves the right to correct the error. Where an affected order has already been placed, the customer will be contacted before the order is processed.

7. Placing an Order

Products can be ordered through the Kanye Kings online store by selecting the required products, adding them to your cart and completing the checkout process.

Before submitting an order, you are responsible for confirming that:

- The products and quantities selected are correct;
- Your contact information is correct;
- Your delivery address is complete and accurate; and
- You have reviewed the total purchase amount, including any applicable delivery charges.

Submitting an order constitutes an offer to purchase the selected products.

An order is considered accepted once Kanye Kings has confirmed and processed the order. We reserve the right to decline or cancel an order where there is a legitimate reason to do so, including suspected fraud, incorrect pricing, product unavailability or payment failure.

8. Payment

Payment must be made using one of the payment methods offered during checkout.

Available payment methods may include:

[INSERT APPROVED PAYMENT METHODS / PAYMENT GATEWAY]

Orders will only be processed once the required payment has been successfully received or confirmed.

Kanye Kings does not directly store complete bank card information where payments are processed through an authorised third-party payment provider.

Customers are responsible for ensuring that they are authorised to use the payment method provided.

9. Order Confirmation

Once an order has been successfully placed, the customer should receive an order confirmation using the email address or contact details provided during checkout.

The confirmation will ordinarily include:

- Order number;
- Products ordered;
- Quantities;
- Amount paid;
- Delivery information; and
- Customer details.

Please contact Kanye Kings as soon as possible if any of the information on your order confirmation is incorrect.

10. Shipping & Delivery

Kanye Kings delivers according to the delivery methods and areas made available through the website.

Delivery costs and estimated delivery periods may vary according to the customer's location, courier service and selected delivery option.

Estimated delivery times are provided as a guide and may be affected by circumstances outside Kanye Kings' reasonable control.

Customers are responsible for supplying a complete and accurate delivery address.

Kanye Kings will not be responsible for additional delivery charges arising solely because incorrect or incomplete delivery information was supplied by the customer.

Our full delivery conditions can be found in our **Shipping & Delivery Policy**.

11. Collection

Where collection is offered, customers must follow the collection instructions supplied with their order.

Products may only be collected during the applicable collection hours and once confirmation has been received that the order is ready.

Collection Address: [INSERT IF APPLICABLE]

Collection Hours: [INSERT]

Proof of order or identification may be required when collecting an order.

12. Returns, Refunds & Damaged Products

Returns and refunds are subject to applicable South African consumer legislation and the Kanye Kings

Returns & Refunds Policy.

If a product arrives damaged, defective or incorrect, please contact Kanye Kings as soon as reasonably possible and provide:

- Your order number;
- Your name and contact details;
- A description of the problem; and
- Clear photographs of the product and packaging where applicable.

Certain wellness, consumable or opened products may not be eligible for return where this is permitted by applicable law, particularly where health, hygiene or product integrity may be affected.

Nothing in these Terms & Conditions is intended to limit any statutory rights that a customer may have under applicable South African consumer law.

13. Cancellations

If you wish to cancel an order, contact Kanye Kings as soon as possible.

An order that has not yet been processed or dispatched may be eligible for cancellation.

Once an order has been dispatched, any cancellation or return will be handled in accordance with our Returns & Refunds Policy and applicable legislation.

Any statutory cooling-off or cancellation rights that apply to a particular transaction remain unaffected by these Terms & Conditions.

14. Customer Accounts

Where the website allows customers to create an account, you are responsible for keeping your login information confidential.

You are responsible for activity conducted through your account unless you have informed Kanye Kings that your account has been compromised.

Please notify us promptly if you suspect unauthorised access to your account.

Kanye Kings may suspend or remove accounts being used fraudulently, unlawfully or in breach of these Terms & Conditions.

15. Intellectual Property

Unless otherwise indicated, all content appearing on this website belongs to Kanye Kings or is used with the appropriate permission.

This includes, without limitation:

- Kanye Kings names and logos;
- Wonder Fusion names and branding;
- Product photographs;
- Product descriptions;
- Website copy;
- Graphics and illustrations;
- Videos;
- Packaging designs;
- Marketing material; and
- Other original website content.

Content may not be copied, reproduced, modified, republished, distributed, sold or used commercially without prior written permission from Kanye Kings.

Sharing links to publicly available pages on the Kanye Kings website is permitted.

16. Kanye Kings Branding & Product Claims

Purchasing a Kanye Kings product does not grant the customer permission to represent themselves as an authorised distributor, agent, employee or representative of Kanye Kings.

Customers may not alter Kanye Kings product information or make misleading health, medical or therapeutic claims about Kanye Kings products.

Approved distributors are subject to separate **Distributor Terms & Conditions**, including requirements relating to marketing, product claims, pricing and use of Kanye Kings intellectual property.

17. Distributor Applications

Submitting a distributor application does not guarantee acceptance into the Kanye Kings distributor programme.

All applications are subject to review and approval by Kanye Kings.

Approved distributors may be required to agree to separate Distributor Terms & Conditions before receiving distributor pricing, placing distributor orders or marketing themselves as Kanye Kings distributors.

Retail purchases made through this website do not automatically provide distributor rights or benefits.

18. Reviews & Customer Content

Customers may have opportunities to submit reviews, testimonials, comments or other content.

By voluntarily submitting content for publication, you confirm that:

- The information reflects your genuine experience;
- You have the right to submit it;
- It does not infringe another person's rights; and
- It does not contain unlawful, abusive or deliberately misleading information.

Kanye Kings reserves the right to moderate or remove inappropriate content.

Customer reviews displayed on the website represent the experiences and opinions of individual customers. Individual experiences may vary and customer reviews should not be interpreted as medical or health claims made by Kanye Kings.

19. Third-Party Services & Links

The Kanye Kings website may use or link to third-party services such as:

- Payment processors;
- Courier companies;
- Social media platforms;
- Google Maps;
- Google Reviews; and
- Other external websites or service providers.

These third parties operate independently and may have their own terms, conditions and privacy policies.

Kanye Kings is not responsible for the content or operation of external websites that are outside our control.

20. Website Availability

We aim to keep the Kanye Kings website available and functioning correctly but cannot guarantee uninterrupted access at all times.

The website may occasionally be unavailable due to:

- Maintenance;
- Technical problems;
- Hosting interruptions;
- Security updates; or
- Circumstances outside our reasonable control.

We may change, update or temporarily suspend parts of the website where reasonably necessary.

21. Privacy & Personal Information

Kanye Kings respects the privacy of customers and website visitors.

Personal information submitted through the website may be processed for purposes including:

- Processing orders;
- Arranging deliveries;
- Responding to enquiries;
- Managing customer accounts;
- Processing distributor applications;
- Providing customer support;
- Meeting legal and accounting obligations; and
- Sending marketing communications where the appropriate consent or lawful basis exists.

Personal information will be handled in accordance with applicable South African privacy legislation and our **Privacy Policy**.

Please refer to the Kanye Kings Privacy Policy for detailed information about how personal information is collected, used, stored and protected.

22. Marketing Communications

Where you voluntarily subscribe to receive marketing communications, Kanye Kings may send information relating to products, announcements, promotions or other relevant updates.

You may unsubscribe from marketing communications using the unsubscribe method provided or by contacting Kanye Kings.

Transactional communications relating to orders, payments, delivery or customer service are not considered promotional marketing and may still be sent where necessary.

23. Limitation of Liability

Kanye Kings will take reasonable steps to maintain accurate website information, secure transactions and appropriate order fulfilment.

To the extent permitted by law, Kanye Kings will not be responsible for indirect or consequential losses arising from circumstances outside its reasonable control.

Nothing in these Terms & Conditions is intended to unlawfully exclude or limit liability where such liability cannot be excluded under South African law.

Nothing in these Terms & Conditions limits a consumer's rights under applicable consumer protection legislation.

24. Indemnity

To the extent permitted by applicable law, you agree not to hold Kanye Kings responsible for loss arising directly from your unlawful use of the website, deliberate misuse of Kanye Kings intellectual property or material breach of these Terms & Conditions.

This provision does not affect any rights or remedies available to consumers under applicable South African law.

25. Changes to These Terms & Conditions

Kanye Kings may update these Terms & Conditions when required to reflect changes to:

- Our website;
- Products or services;
- Business operations;
- Payment or delivery processes; or
- Applicable legal requirements.

The current version will be published on this website together with the date it was last updated.

Changes will apply from the date the updated Terms & Conditions are published, unless otherwise required by law.

26. Applicable Law

These Terms & Conditions are governed by the laws of the **Republic of South Africa**.

Any dispute relating to the website, an order or these Terms & Conditions will be dealt with in accordance with applicable South African law and the consumer's statutory rights.

27. Complaints & Disputes

If you are unhappy with an order, product or service, please contact Kanye Kings first so that we have an opportunity to investigate and resolve the matter.

Please provide your name, contact details, order number where applicable and a clear description of your complaint.

Nothing in this section prevents a consumer from exercising any rights or remedies available under applicable South African law.

28. Contact Us

For questions regarding these Terms & Conditions, please contact:

Kanye Kings Stem Cell SA

Telephone / WhatsApp: [INSERT]

Email: [INSERT]

Physical Address: [INSERT], Kempton Park, Gauteng, South Africa

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